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Apple's Genius Training Manual:

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## **Support (UK)**

Apple's Customer Service Genius Manual. Published on: September 05, 2012 Author: Epticablog The move to ecommerce coupled with the recession means that many physical shops are struggling to stay afloat.

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your support request online and we'll connect you to an expert. Many phone numbers listed here only work when dialled from within their respective countries or regions.

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## **Support**

Apple is the fastest growing retailer in history and has dominated the holy covet of retail metrics, sales per square foot, almost since its inception, which currently sits at \$4,551. Pair that with rampant expansion plans

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that puts the technology giant at 420+ stores around the world, and we're talking about some serious revenue numbers, approximately \$170 billion worth (2013). Keeping all ...

## **The Apple Store Guide to**

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## **Insanely Great Customer Service ...**

Apple's Secret Employee Training Manual Reinvents Customer Service in Seven Ways  
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## **Apple's Secret Employee Training Manual Reinvents Customer ...**

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loan with 0% APR from Barclays Partner Finance, which is a trading name of Clydesdale Financial Services Limited, a member of the Barclays Group.

## **Apple (United Kingdom)**

What is Apple Service

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## **Apple Service Manuals - Macintosh Repository**

The manual could easily serve as the Humanity 101 textbook for a robot university, but at Apple, it's an exhaustive manual to understanding customers and

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making them happy.

## **How To Be a Genius: This Is Apple's Secret Employee ...**

Some of those killer Apple customer service training tips were recently leaked on the website Gizmodo, and included in



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their article entitled “How to Be a Genius: This is Apple’s Secret Training Manual.” The Apple training manual is intense, to say the least.

### **Customer service training tips from the Apple Playbook**

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